



## 2013 Accomplishments

- Summer Reading Program participation grew to 28,000, an increase of 35% over the past five years
- Presented 9,600 free programs in libraries statewide, with an attendance of 274,000, which represents a 10% increase in number of programs presented and a 23% increase in attendance over FY'12
- Wireless internet access is now available in all 50 HSPLS libraries, with 856,000 internet sessions in 2013, a 91% increase in since 2010
- Increased the number of public access computers in libraries to more than 780 (up from 480 in 2009), including ADA accessible workstations in every library, thanks to grants from the federal Broadband Technology Opportunity Program and the Bill & Melinda Gates Foundation
- The Hawaii State Library celebrated its Centennial Anniversary with a ceremony on February 12<sup>th</sup>, 2013, monthly programs, special displays, and other events. The Library received a special Centennial Recognition award from the Hawaii Historic Foundation
- HSPLS is the only public library system in the world offering free access to the Microsoft IT Academy's Digital Literacy Program which provides online digital literacy and advanced technology training
- The Legislature appropriated \$700,000 for ebooks and other library materials
- The federal Institute for Museum and Library Services awarded HSPLS a \$1.17 million grant as part of the Library Services and Technology Act. HSPLS will use the funds for IT infrastructure, network and other technology costs, online database subscriptions, Internet access costs, and some e-book, audiobook, and e-music costs
- Statewide tour of "He Lei, He Aloha: This is a Lei of Love, The Legacies of Queen Lili'uokalani" program at 29 public libraries
- Received \$63,998 in tax check off box donations
- Conducted statewide Customer and Staff Satisfaction Surveys (both online and paper)

### Public Service Hours:

- Kaimuki Public Library, which is already open on Sundays, added public service hours on Fridays
- Kalihi-Palama Public Library added Saturday public service hours
- Pahala Public & School Library increased public service hours from 15 to 34 hours per week
- Wahiawa Public Library added public service hours by opening on Saturdays and Wednesday evenings
- Waipahu Public Library adjusted its schedule to offer Saturday open hours

### New Programs:

- HSPLS Mobile – our unique Computer Loaning Program is available in 37 branches
- Hawaiian Language learning online course now available
- 120 complete full-color online magazines are now available through Zinio for Libraries
- Learn4Life program provides free instructor-led, lifelong learning courses ranging from starting a business to personal finance to health and wellness
- eBook and audiobook collections' circulation increased by 43% between 2012 and 2013, increasing from 153,000 circulations in 2012 to 219,000 in 2013
- Hawaii Mobile, the new HSPLS App for mobile phones
- Facebook, Twitter, and Instagram are all now available on the HSPLS website
- New eBook collection of more than 2,100 Korean language ebooks
- More than 80 online databases are now available
- Statewide internet reservation system upgraded (Smart Access Management)

**Technology:**

- HSPLS earned the state's Excellence in Technology Award in 2012
- Earned a State Technology Modernization Award from the Office of Information Management and Technology, for implementing a computer training program and rollout of the HSPLS Mobile Netbook Loan Program in 37 branches
- Replaced obsolete public access computers and enhanced workforce development resources, including:
  - Partnered with the University of Hawaii and the State Department of Education in completing two federal Broadband Technology Opportunity Program (BTOP) grants worth \$36 million dollars, which provided free wireless Internet access in all 50 public libraries statewide; new public access computers including 54 ADA accessible workstations; new hardware and software
  - Leveraged the \$823,000 Bill & Melinda Gates Foundation Opportunity Online hardware grant with the BTOP grant to install more than 780 new public computers and workstations
- Public Internet sessions via library computers increased by 11% with 669,000 sessions logged in FY 2013; top five Internet uses included: 1) various Internet searches; 2) ebooks, email, and digital audiobooks; 3) business information; 4) online job applications and workforce development; 5) health information
- Opened a new computing center in Hilo Public Library with eleven public computers
- Updated all public computers with Internet Explorer 10, Google Chrome Browser, Open Office 4, Microsoft Paint, and Print to PDF file capability

**Facilities:**

- Manoa Public Library was awarded the prestigious LEED Gold Certification
- Groundbreaking for new Aiea Public Library (March 16)
- Grand opening of a Community Book Store at Hawaii Kai Public Library
- Big Island Artist Henry Bianchini donated his sculpture, "Involuntary Journey" to Hilo Public Library, and it is now securely mounted in the Library's courtyard
- Kapaa Public Library renamed their Children's Room, the "Priscilla T. Leong Children's Room" in honor of the late Priscilla Tam Leong
- Capital Improvement Projects were completed at:
  - Wailuku Public Library (re-roofing and tent fumigation)
  - Laupahoehoe Public & School Library (re-roofing and downspout replacement)
  - Hana Public & School Library (re-roofing and air-conditioner replacement)
  - Lihue Public Library (air-conditioner replacement, picture windows replacement, re-carpeting, interior lighting upgrades)
  - Kailua-Kona Public Library (re-carpeting, funded mostly by the Friends of the Libraries, Kona)

**Library Anniversaries Celebrated:**

- Kahului (50)
- Kaneohe (50)
- Laupahoehoe (40)
- Waimanalo (35)