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QUARTERLY REPORT

April 4, 2017

The Hawaii State Public Library System (HSPLS) is dedicated to supporting each community we serve. Our energy is focused on: a literate Hawaii, 21st Century Skills, information connections, cultural heritage, community connections, learning opportunities, and spaces for people to gather. The following report is designed to provide highlights from January to March 2017.

CELEBRATION OF ACHIEVEMENTS

20th Anniversary of the Korean Library Foundation

In 1997, due to severe budget reductions, HSPLS was forced to cut funds used to purchase foreign language materials. Honolulu residents **Mr. and Mrs. Eugene and Sook Ki Moon** could not accept the idea that there would be no materials in Korean to support those who read and speak Korean. The Moons created the Korean Library Foundation and dedicated their time and energy into raising funds from the community and other partners to establish a premier Korean language collection at the McCully-Moiliili Public Library. On January 27, 2017, **Governor David Ige** presented a special proclamation to the Moons to commemorate the 20th Anniversary of the Korean Library Foundation. Additionally, through the efforts of **Senator Brickwood Galuteria**, the Moons were honored and presented with a Senate Congratulatory Certificate. In celebration of the Korean language collection's milestone achievement, the Moons presented a \$1 million pledge to HSPLS and the Korean Library Foundation. It is an extremely generous gesture that will support the continuation of access to materials and sustain this important legacy for the community.



Eugene and Sook Ki Moon with Governor Ige



(l-r) Stacey Kaneshige, Baron Baroza, Susan Werner, Stacey Aldrich

HSPLS Award Winners

This year the Hawaii State Public Library System (HSPLS) recognized the following employees for their exceptional service as a part of the 2017 State Incentive & Service Awards Program:

- Manager of the Year – **Susan Werner**, Branch Manager, Wailuku Public Library
- Employee of the Year – **Curt Fukumoto**, Children's Librarian, Kaneohe Public Library
- Team of the Year – **Kahuku Public & School Library**

HSPLS Award Winners continued

Susan Werner, Wailuku's Branch Manager for more than 10 years, substantially increased the quality of Maui's library services and staff development. She accomplished this through outstanding efforts as a leader and mentor, and was exceptional in planning and organizational skills. Susan was also effective in advocacy and coordination of innovative services – including the recently – launched *Holoholo* Bookmobile.



(l-r) Don Ramos, Debra Ann Yoshizu, Lea Domingo, Curt Fukumoto, Tamara King, Jolene Peapealalo

Curt Fukumoto, Kaneohe Children's Librarian since 2011, makes his weekly preschool storytime programs come alive with music, shadowbox plays, crafts, and puppets! Curt regularly attracts crowds of 80 to 100 children, including some families who travel from Ewa Beach to Kaneohe. This is Curt's second Employee of the Year honor; first time was in 2010 as Salt Lake-Moanalua Library's Children's Librarian.

Team Kahuku Public & School Library made their community more aware of the library through innovative programs and partnerships. This dedicated staff of 6 renovated space to create the Kahuku Cool Lab (Library's Makerspace). More than 1,800 Kahuku kids learned STEAM (Science, Technology, Engineering, Arts & Math) concepts last year in programs at the Cool Lab. Staff members include: **Branch Manager Lea Domingo, Tamara King, Debra Ann Yoshizu, Jolene Peapealalo, Don Ramos** and **Presentacion Galicinao**.

Sustained Superior Performance Award recipients were also surprised and honored at the Hawaii Island and Oahu Library Institute Day Workshops: **Samuel Toler, Jr.**, Janitor II of Hilo Public Library and **Susan Nakagawa**, Library Assistant IV of Library Development Services Section.

Friends of the Library of Hawaii Honor Librarian of the Year and Excellence in Service

HSPLS is grateful to the Friends of the Library of Hawaii for annually recognizing staff who have demonstrated outstanding service in their community. Those who are recognized are nominated by members of their community and for 2016, **Vicky Bowie**, manager of the Pearl City Public Library was awarded Librarian of the Year and **Carleen Corpuz**, manager of the Mountain View Public & School Library was awarded for her Excellence in Service.



Vicky Bowie, Branch Manager at Pearl City Public Library is committed to serving her community. Under her leadership Pearl City Library has averaged an annual circulation of over 200,000 items, more than 23,000 annual internet sessions, and hosted library programs for keiki to kupuna. She and her staff have worked hard to make the Pearl City Public Library a vibrant community gathering place that serves 37,000 registered library card users in the area. At the same time she has coordinated library improvement projects

to reroof the facility, repair the air conditioning, replace the flooring and provide a general update to the interior of the library, all to ensure visitors would feel welcome and comfortable. Her selection as Librarian of the Year recognizes Vicky's dedicated efforts which resulted in increased information access for the people of Pearl City and West Oahu, and which enriched the services the Hawaii State Public Library System is able to provide the community.

An HSPLS employee since 1980, **Carleen Corpuz** became Branch Manager, Mountain View Public and School Library in 2012. Well known for her dedication to providing library services and helping out patrons, she has worked tirelessly to build a collection that best meets the needs of all her community. Carleen started out as a library assistant and subsequently worked with school children, blind and disabled patrons, and a wide range of community members from across the Big Island, always providing service in a welcoming, hospitable manner. Her work to support the needs of the colocated school while also fulfilling responsibilities to public users has been exemplary. Her award for Excellence in Service is a direct reflection of the positive impact she has made on the cultural understanding and awareness of people across the Mountain View area.



LEGISLATIVE BREAKFAST

Each year, the Friends of the Library of Hawaii (FLH) hold a special Legislative Breakfast to celebrate public libraries and those special legislators that support them. On January 10, 2017 at Washington Place, **State Rep. Della Au Belatti** (D-24), was recognized as Legislator of the Year 2016 by the Friends of the Library of Hawaii (FLH), **First Lady Dawn Amano Ige**, fellow legislators, **State Librarian Stacey Aldrich**, FLH officials and invited guests.

Rep. Belatti received the Friends' Mahalo Award for her dedicated work and long-standing support of Hawaii's public library services. As an active Board member of the Friends of Makiki Community Library, she is working closely with HSPLS Administrators to obtain funding for adding Makiki Community Library to the Library System.



FLH 2016 Legislator of the Year Rep. Della Au Belatti is congratulated by (l-r) First Lady Dawn Amano Ige, State Librarian Stacey Aldrich and FLH officials.



"I am honored to be recognized by the Friends of the Library of Hawaii," said Rep. Belatti. "Libraries are places where imaginations are ignited. This honor means so much to me."

FLH Executive **Director Nainoa Mau** praised the Representative saying, "Rep. Belatti is a wonderful choice for the FLH Mahalo Award because of her dedication to extending library services to her community."

COMING SOON!



KAPIOLANI GRANT



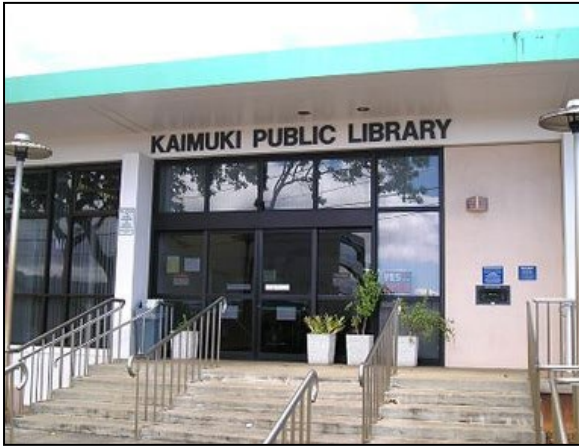
From January through March, HSPLS conducted a literacy project on Oahu to benefit immigrant Micronesian families and encourage reading, library use and healthy living. For this effort, HSPLS partnered with Kapiolani Medical Center for Women and Children's Pediatric Clinic, and received a \$32,236.60 grant from the National Network of Libraries of Medicine, Pacific Southwest Region.

Patients and their families visiting the clinic, especially immigrant Micronesians, were invited to get a library card and go to their local branch to receive a free book. In nine weeks, over 300 library card applications were issued and two branches, Salt Lake-Moanalua and Liliha, welcomed the first five new card holders with free fun books on health, nutrition and exercise. The grant also provided libraries with opportunities to host health resources orientation sessions for our patrons. Kalihi-Palama and Waipahu Public Libraries hosted orientations in February and March and introduced patrons to the library's diverse and authoritative resources accessible through our website.

An important lesson learned was that we had richer engagement and higher attendance with our targeted Micronesian families by meeting them in their community. During an outreach visit hosted by Linapuni Elementary School's Parent Community Network Center, 22 Micronesian children and their families attended. The children and their parents were curious and attentive while listening to stories, creating crafts, book swapping and learning about the library's programs, services and health resources.

We are heartened by the small, yet promising successes in this pilot project and while this grant ends in April, two more health orientation sessions are being planned at Waianae and Pearl City Public Libraries this summer. Moreover, future outreach events at schools, churches and community centers supporting Micronesian families, will be planned in order to continue efforts to encourage reading, library use and accessibility to health resources.

KAIMUKI AC REPLACEMENT



The Kaimuki Public Library will be temporarily closed for a long overdue air conditioning replacement starting Saturday, March 25, 2017. All book drops will be closed starting at 4:00 pm on Friday, March 24. Please return borrowed items to other public libraries during the closure. If you have pending requests on your account, call or visit any open library to designate an alternate pick up library. You may pick up your requested items already on the hold shelf by 4:00 pm. on March 24 or when the library re-opens. The anticipated reopening will be in May, and further details will be available as soon as they are available. For more information, please call Kaimuki Public Library at 733-8422 or check our website at <https://www.librarieshawaii.org>.

NEW SERVICES

Horizon

The name of our automation system is Horizon. In March, we upgraded our system to support new features that will help us to be more efficient and effective. Some of the features include:

- ability for patrons to renew DVDs online,
- ability for staff to email a list of the checked out items,
- a new user friendly interface for managing library accounts,
- and the ability to more effectively manage the loan of materials across multiple islands.

While the upgrade was mostly smooth, we are still experiencing a few issues with changes that were made to our automation system and our patron interface with the online catalog. We are working closely with our vendor to address them as soon as possible. We appreciate the public's patience as we transition.

Pre-Notifications

We are pleased to announce that for patrons who have given us their email address as a primary form of communication, they will now receive reminders of due dates for books five days before they are due.

This is a feature that many patrons have been asking for, and we are very happy to now be able to provide this support.

New Services continued**NEW - PRESSREADER**

HSPLS has a new service! PressReader offers access to more than 6,000 newspapers and magazines from over 120 countries in 60 languages, and even includes the Hawaii Tribune-Herald and West Hawaii Today. It has amazing features for managing news intake and even offers the ability to translate foreign publications into English. In a world where we are trying to figure out what is fake news or alternative facts, having the ability to access newspapers and magazines from around the world enables people to read information from multiple viewpoints, see trends, and make up their own minds. With just an HSPLS library card, anyone can access PressReader via <http://www.librarieshawaii.org>.

COMING SOON - BOOKFLIX**SCHOLASTIC**

In an effort to support growing readers, HSPLS will launch a new service called Bookflix in April. Bookflix is an online literacy tool for grades Pre-K to 3rd grade that pairs classic video storybooks from Weston Woods with related nonfiction ebooks from Scholastic to support the love of reading and learning. Bookflix offers more than 120 animated stories with built-in literacy support tools that include read aloud and word highlighting that build key literacy skills and support beginning and ELL readers, and build fluency, vocabulary, as well as comprehension.

HAWAII BOOK AND MUSIC FESTIVAL

Bank of Hawaii Presents

2017 Hawai'i Book & Music Festival

Saturday and Sunday, May 6-7

FREE Admission and Parking | GREAT Family Fun

@hawaiibookmusic #HBMF2017

The Hawaii Book and Music Festival is an amazing event that is open to the public and offers access to authors, musicians, and Hawaiian culture from May 6-7, 2017. This year HSPLS is actively participating in three ways:

- Having a booth to promote the upcoming Summer Reading Program and demonstrations of the valuable resources that are available at your favorite branch of the Hawaii State Public Library System.
- Celebrating the Nene Awards, which is presented to the favorite fiction book based on a vote by the children of Hawaii in grades 4 to 6. This year, 5,590 students from 62 public libraries, private and public schools statewide voted. The awards will be held on Saturday and will celebrate the work of students who have taken the time to create a variety of interpretations and learnings from “Smile” by **Raina Telgemeier**, the 2016 Nene Award winner.
- Working with the **Kristi Yamaguchi** Always Dream Foundation to coordinate the Kristi Yamaguchi Reading Corner, where keiki can listen to a variety of readers share their favorite books. **Kristi Yamaguchi** and other local readers will be in the Reading Corner throughout the two days of the Festival.

TAX CHECK-OFF BOX PROGRAM



It's Tax Season and HSPLS is promoting a tax donation opportunity that benefits all 50 public libraries across the state. Through Act 193 (2004), a check off box on State Individual Tax Returns allows taxpayers an effortless way to make a token donation--\$2.00 of their refund or \$4.00 for a joint return for the Hawaii Public Libraries Fund on forms N-11 or N-15. Last year, generous tax payers donated \$68,786.00 through this tax donation program, and since its launch in 2005, \$915,830.00 has been collected! Funds raised have been used to purchase children's books, Hawaiiana, best sellers and new releases of DVDs.

LSTA FIVE-YEAR PLAN EVALUATION

The Grants to States program of the Library Services and Technology Act (LSTA) provides federal dollars to State Library Administrative Agencies to support library services and programming to local communities. Each state must write a LSTA Five-Year Plan which describes how the funding will be spent in relationship to the priorities of the act. At the end of 5 years, an evaluation is required to review the accomplishments and learnings of the plan. In March, the evaluation of our plan was completed.

As part of the evaluation, two surveys were conducted by the evaluator, **Nancy Bolt and Associates**. Key findings of the evaluation results show:

- Hawaii's "...public are highly supportive of the HSPLS libraries."
- "The public indicated they were unaware, or did not know how to use some of the library's services, particularly in the area of eResources. HSPLS should consider additional publicity for the public and additional training for staff to promote more use of these services."
- "There is a substantial increase in use of the libraries' internet use by the public. This is clearly seen as a valuable service provided by the Hawaii libraries."

Hawaii primarily uses the annual IMLS grant to maintain and upgrade HSPLS' technological infrastructure—allowing for self service options such as online holds and renewals, self-checkout, and computer reservations--and to offer electronic resources such as subject databases, Overdrive eBooks and eAudio books, Zinio, Gale Courses, Microsoft Imagine Academy, Mango Languages, PressReader, etc. A pilot project of loaning netbooks proved useful for patrons who used them, but costly in terms of internet usage fees, and is therefore being reevaluated.

For further information, please see the attached LSTA Five-Year Plan Evaluation.

CONCERNS FOR FEDERAL FUNDING

The President's budget plan calls for the elimination of the Institute of Museum and Library Services (IMLS), which is the federal agency that provides and manages the LSTA program, which includes the Grants to States program. It is an effective program that requires Maintenance of Effort and Matching requirements for a state to receive funding. The Hawaii State Public Library System receives about \$1,200,000 each year. This funding is used to create equity of access to the internet, information and digital resources across all 6 islands. It is also used to provide access to free learning opportunities for the public to improve their knowledge and skills in a variety of areas from language to business to computers.



The Hawaii Library Association has cited the grants administered by IMLS that have benefited our Hawaii community, including promotion of Kanaka Maoli traditions, dedication to research, and the emphasis of ecological sustainability. In 2016, funding from IMLS was used to standardize data for the

Concerns for Federal Funding continued

Lyon Arboretum-Hawaiian Rare Plant Program (HRPP), create virtual access to artifacts and documents pertaining to Kaho'olawe, preserve the wisdom of hula through the digitization of oral histories, produce hands-on education for watershed and environmental conservation, and provide culturally relevant academic resources to Native Hawaiian students.

We encourage people to support IMLS and contact your local elected officials in Congress to vote in favor of keeping IMLS, so that our communities can continue to grow and support access to information, ideas, inspiration and culture. For more information on what you can do, please visit <https://votelibraries.nationbuilder.com/nextstepstosaveimls>.

OLELO FILMING

Olelo filmed their most recent Island Focus program at the Hawaii State Library. **State Librarian Stacey Aldrich** was interviewed and spoke of the value of public libraries in the 21st Century. Hawaii State Library staff member **Colette Young** also provided a tour of the library and the services that we provide. We are grateful to **Sanford Inouye**, President and CEO of Olelo Community Media, for the opportunity to share the Hawaii State Library with viewers.



LIBRARY INSTITUTE DAYS

With the generous support of the Friends of the Library of Hawaii, HSPLS held Library Institute Days in February on Maui, Hawaii Island, Oahu and Kauai for the staff and friends of our 50 branches. The agenda focused on new strategies for more effectively working with patrons and leadership. HSPLS was honored to have **Felton Thomas**, UH Graduate, President of the Public Library Association and Director of the Cleveland Public Library, as the keynote speaker. He focused on how to build positive library organizations and thoughts about leadership that help us to provide better services to the public. We are grateful to Vice Chair, **Brian DeLima** and board member **Bruce Voss** for stopping by and sharing thoughts with our staff on the Big Island and also Oahu.

STORY FROM WEBSITE

The new HSPLS website invites patrons to share their stories about the library. Here is Cherry's story.

When Cherry borrows ebooks and audiobooks from the library, she saves time and money!

I stumbled upon the Hawaii State Public Library System's Overdrive app a few years ago. The app allows me to borrow ebooks and audiobooks for 3 weeks, which makes it easy for me to read and listen on the go. Nowadays, I'd rather listen to audiobooks than listen to music on long drives. I also love that I can read ebooks on my phone, ipad, or computer. In addition, I like that I am able to recommend new books to the Overdrive system and I can easily place myself on the waiting list so I can be one of the first ones to read or listen to these books. Using this app has saved me money by not buying as much books as I did when I was younger. In fact, if I am looking for a book, I first look through Overdrive to see if it has it so I can borrow it for free. Finally, I am currently trying to improve our finances, save for retirement, etc., so I've been borrowing lots of books on personal finance. I've been learning a lot of tips and strategies that I've never thought about before so I've been working on incorporating what I read into our finances.

– Cherry



Find more stories from library patrons about the importance of HSPLS at <http://www.librarieshawaii.org>.